

Annual 47 C.F.R. S: 64.2009(e) CPNI Certification

EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2014 covering the prior calendar year 2013

Date filed: 3/1/2014

Name of company covered by this certification: School Link Inc.

Form 499 Filer ID: 823154

Name of signatory: Molly Arnold

Title of signatory: CFO

I, Molly Arnold, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. S: 64.2001 et seq.

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements (including those mandating the adoption of CPNI procedures, training, recordkeeping and supervisory review) set forth in section 64.2001 et seq. of the Commission's rules.

The company has not taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI.

The company represents and warrants that the above certification is consistent with 47.C.F.R S:1.17 which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Signed  [electronic signature]

## Schoollink Customer Proprietary Network Information – Compliance Statement

Schoollink makes every effort to protect its customer's information from unauthorized parties. Schoollink uses the following methods to ensure compliance:

1. All employees with access to CPNI are required to review and acknowledge understanding of Schoollink' CPNI-Protection procedure which was revised February 1, 2010.
2. Schoollink provides employees, who have access to CPNI, with training on protecting customer identifiable information.
3. Schoollink does not allow customer access online to customers. CPNI is only available electronically for internal use. Schoollink uses firewalls to protect customer information stored electronically from unauthorized access.
4. Schoollink understands the requirement to report unauthorized disclosure of CPNI. Schoollink will report all breaches of CPNI to the appropriate authorities as required by the FCC. This includes notification of the United States Secret Service and the Federal Bureau of Investigation. Schoollink will also notify the affected customers seven days after this breach has been made to allow authorities to investigate. Schoollink will maintain a record of discovered breaches for a minimum of 2 years.